

# East Anglian Traction Engine Society

## Privacy Policy

### Policy details

Policy created by: Kate Plant

Approved by committee on: Thursday 24 October 2024

Policy became operational on: Friday 25 October 2024

Next review date: October 2028

### Website accuracy

The information and materials supplied on EATES website are provided for general information purposes only. All details and descriptions are correct at time of placement on website, but maybe changed at any time without prior notice.

East Anglian Traction Engine Society does not accept any responsibility for any loss which may arise from reliance on information published on its site.

### Privacy policy

Our privacy policy will explain how the Society uses the personal data we collect from you when you use our website.

### Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What are cookies?
- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities

### **What data do we collect?**

The Society collects the following data:

- Personal identification information (Name, address, email address, phone number, etc.)

### **How do we collect your data?**

You directly provide the Society with most of the data we collect. We collect data and process data when you:

- Register online or complete a membership form
- Contact us via the website.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

### **How will we use your data?**

The Society collects your data so that we can:

- Process and manage your membership
- Email you with society news, special offers and services or information we think you might like that is relevant to the society

### **How do we store your data?**

The Society securely stores your data in accordance with EATES Data Protection Policy.

### **Marketing**

The Society would like to send you information about products and services that we think you might like. We do not share your data with anyone.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop the Society from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please click [here](#).

### **What are your data protection rights?**

The Society would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

**The right to access** – You have the right to request the Society for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification** – You have the right to request that the Society correct any information you believe is inaccurate. You also have the right to request the Society to complete the information you believe is incomplete.

**The right to erasure** – You have the right to request that the Society erase your personal data, under certain conditions.

**The right to restrict processing** – You have the right to request that the Society restrict the processing of your personal data, under certain conditions.

**The right to object to processing** – You have the right to object to the Society's processing of your personal data, under certain conditions.

**The right to data portability** – You have the right to request that the Society transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: [publicity@eates.org](mailto:publicity@eates.org) or [secretary@eates.org](mailto:secretary@eates.org).

## Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our website, we may collect information from you automatically through cookies or similar technology

For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

### How do we use cookies?

The Society uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

### What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – the Society uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.

- Advertising – the Society uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. The Society does not share this data with third parties.

### **How to manage cookies**

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

### **Privacy policies of other websites**

The Society website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

### **Changes to our privacy policy**

The Society keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated in October 2024.

### **How to contact us**

If you have any questions about the Society's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us. Our Data Protection Policy can be viewed here.

Email us at: [info@eates.org](mailto:info@eates.org)

### **How to contact the appropriate authority**

Should you wish to report a complaint or if you feel that the Society has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

[icocasework@ico.org.uk](mailto:icocasework@ico.org.uk)

Telephone: 0303 123 1113

Textphone: 01625 545860

Monday to Friday, 9am to 4:30pm

Information Commissioner's Office  
Wycliffe House Water Lane  
Wilmslow  
Cheshire  
SK9 5AF